



Position: Server

Location: The Bridge Public House, 1 Donald St, Ottawa, ON K1K 4E6

Category: Full-Time Employment

The Bridge Public House is looking to add to its front-of-house staff with Servers in a high-energy and fast-paced environment. This position is a key member of our front-of-house team who has a “can-do” attitude and thrives in a busy environment. They also ensure the timely delivery of food and beverages by checking on their tables periodically throughout the service time.

Duties & Responsibilities:

- Greeting customers upon arrival at the restaurant
- Prepare restaurant tables with special attention to sanitation and order.
- Transmits orders to the bar and kitchen by recording patrons’ choices and identifying patrons’ special dietary needs and special requests.
- Engage with customers in a friendly manner.
- Knowledge of the menu, with the ability to make suggestions.
- Ensure tables are enjoying their meals and take action to correct any problems.
- Providing suggestions for food or drink choices to diners
- Taking feedback from diners
- Cleaning tables and preparing spaces for future diners
- Memorizing the food menu and wine list as well as any nightly specials
- Answer questions or make recommendations for complementary products.
- Collaborate with other restaurant servers and kitchen/bar staff.
- Deal with complaints or problems with a positive attitude.
- Issue bills and accept payment.
- Help food preparation staff when necessary.
- Take direction and follow through with suggestions.

Minimum Requirement:

- High school diploma.
- Strong customer service experience.
- (1) year of restaurant service experience.
- Smart Serve Certification (if serving alcoholic beverages).

Skills/Abilities:

- Able to effectively communicate both verbally and in writing.
- Able to work well under pressure.
- Strong attention to detail.
- Able to deal with people sensitively, tactfully, diplomatically, and professionally always.
- Strong work ethic and positive team attitude.
- Hands-on experience in cashier duties
- Attention to cleanliness and safety.
- Excellent people skills with a friendly attitude

- Responsible and trustworthy
- Able to work well under pressure in a team environment.
- Able to perform high-quality work while unsupervised.
- Able to operate a point-of-sale system.
- Able to problem solve during stressful situations.
- Able to multi-task

The Bridge Public House, and Rideau Sports Centre, are inclusive employers in every way and are committed to providing accommodations for people with disabilities. If you require accommodation, please notify the hiring manager and we will work with you to mutually address your needs.

We thank everyone who applies and will be reaching out to only those successfully selected for an interview.